

System Requirements for Remote Access

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Genesis HealthCare Systems cannot guarantee timely support or services for PCs that do not meet these minimum requirements. Services provided for PCs that do not meet these minimum requirements will result in a service charge. These requirements/specifications were in effect at the signing of the Insight Enrollment Agreement.

INSIGHT Remote Use Hardware/Software/Network Requirements

See Additional Requirements for Fuji Synapse (Viewing Images) below.

- Minimum 500 Mhz Pentium PC (recommended), or 450 Mhz Pentium PC (acceptable), with the following features:
- 512 megabytes of RAM (1GB recommended).
- Minimum of 250 Megabytes of available hard disk space.
- Windows 2000 Professional- SP2 or higher or Windows XP Professional- SP2 or higher. (*Windows Vista is not supported at this time.*)
- If running Windows XP, download [Sun Java version 1.4.2 \(or higher\)](#), or Microsoft Virtual Machine.
- It is mandatory that the user maintain current with [Microsoft Service Packs and critical updates](#) as well as maintaining current virus protection software.
- Super VGA monitor with 1024 x 768 (strongly recommended), 24 or 32 bit color quality.
- CD-ROM drive.
- Microsoft Internet Explorer 6.x (*Mozilla, Firefox, and Internet Explorer 7.0 are not supported at this time.*)
- High speed Internet connection (e.g. DSL or cable).
- 4 mbps minimum bandwidth.
- NO Pop-Up Blockers as they will prevent the session window from showing. Pop-Up blockers must be disabled. (Including but not limited to: Windows XP, Yahoo, or Google).

Additional Requirements For Fuji Synapse (Viewing Images)

- Minimum 2.6 Ghz Pentium IV PC (recommended), or 1Ghz Pentium III (acceptable).
- 512 megabytes of RAM (1GB recommended).
- It is mandatory that the user maintain current with [Microsoft Service Packs and critical updates](#) as well as maintaining current virus protection software.
- Super VGA 1200 x 1600 or higher resolution monitor (**32 bit color quality**).
- NO Pop-Up Blockers as they will prevent the session window from showing. Pop-Up blockers must be disabled. (Including but not limited to: Windows XP, Yahoo, or Google).

INSIGHT Wireless Hardware/Software/Network Requirements

Note: Radiological Images are not available via the wireless network.

- Minimum 500 Mhz Pentium laptop or Tablet PC (recommended).
- 512 megabytes of RAM (1GB recommended).
- Windows 2000 Professional- SP2 or higher or Windows XP Professional- SP2 or higher. (*Windows Vista is not supported at this time.*)
- If running Windows XP, download [Sun Java version 1.4.2 \(or higher\)](#), or Microsoft Virtual Machine.
- Windows update enabled for automatic updates.
- It is mandatory that the user maintain current with [Microsoft Service Packs and critical updates](#) as well as maintaining current virus protection software.
- Virus software running at all times with the most current virus definitions. Automatic update of the virus software and definitions must be enabled.
- Super VGA monitor with 1024 x 768 (strongly recommended), 24 or 32 bit color quality.
- Virus software running at all times with auto update enabled.
- CD-ROM drive.
- Microsoft Internet Explorer 6.x (*Mozilla, Firefox, and Internet Explorer 7.0 are not supported at this time.*)
- 802.11b and/or G Wireless Radio.
- Genesis approved/required wireless security/encryption software.