

Genesis HealthCare System

Discrimination is against the Law

Genesis HealthCare System complies with applicable Federal civil rights laws and does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age, disability, sex, sex stereotypes; sex characteristics, including intersex traits, sexual orientation and gender identity; and pregnancy or related conditions.

Genesis HealthCare System provides appropriate auxiliary aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats).

Genesis HealthCare System also provides free language services to people whose primary language is not English, such as qualified interpreters.

If you believe that Genesis HealthCare System has failed to provide these services or discriminated in another way on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, sex, sex stereotypes; sex characteristics, including intersex traits, sexual orientation and gender identity; and pregnancy or related conditions you can file a grievance with: The office of Patient Experience, 2951 Maple Avenue, Zanesville, Ohio 43701, 740-454-5946, TDD and TTY, contact State Relay by dialing 7-1-1 or 1-800-750-0750, or email Patient Experience at: [. sknox2@genesishcs.org](mailto:sknox2@genesishcs.org). You can file a grievance in person or by mail, or email. If you need help filing a grievance, Patient Experience staff is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Compliant Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW., Room 509F, HHH Building, Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

If you need language assistance services, contact Genesis Patient Experience 740-454-5946.

Española (Spanish)

Si usted necesita servicios de asistencia de idioma, póngase en contacto con Génesis paciente experiencia 740-454-5946.

Chinese (Chinese)

如果您需要语言帮助服务, 请联系创世病人体验740-454-5946。

Deutsch (German)

Wenn Sie Sprache Assistance-Leistungen benötigen, wenden Sie sich an Genesis Patienten Erfahrung 740-454-5946.

العربية (Arabic)

"إذا كنت بحاجة إلى خدمات المساعدة اللغوية، اتصل 740-454-5946 "تجربة المريض سفر التكوين".

Pennsylvania Dutch/German (Pennsylvania Dutch/German)

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 740-454-5946.

русский (Russian)

Если вам нужна языковых служб помощи, свяжитесь 740-454-5946 Бытие пациента опыт.

French (French)

Si vous avez besoin de services d'assistance linguistique, contacter l'expérience Genesis Patient 740-454-5946.

Việt Nam (Vietnamese)

Nếu bạn cần dịch vụ hỗ trợ ngôn ngữ, liên hệ nguồn gốc bệnh nhân kinh nghiệm 740-454-5946.

Oromo (Oromo)

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 740-454-5946.

Somali (Somali)

Haddii aad ubaahan tahay adeegyada caawimaadda luqadda, la xiriir khibrada bukaanka ee Patient Experience 740-454-5946.

Korean (Korean)

언어 지원 서비스를 해야 하는 경우 창세기 환자 경험 740-454-5946 문의.

Italian (Italian)

Se avete bisogno di servizi di assistenza di lingua, Contatta Genesi paziente esperienza 740-454-5946.

Japanese (Japanese)

言語アシスタンス サービスは、創世記の患者の経験の 740-454-5946 にお問い合わせください。

Nederlands (Dutch)

Als u nodig hulp taaldiensten, neem dan contact op met Genesis patiënt ervaring 740-454-5946.

українська (Ukrainian)

Якщо вам потрібна мова допомоги послуги, зверніться до пацієнта досвід буття 740-454-5946.

Română (Romanian)

Dacă aveți nevoie de servicii lingvistice de asistență, contactați experiență de pacient Geneza 740-454-5946.